

April 14, 2005

RE: Fuel Surcharge Notification

Dear Customer,

As a result of increasing fuel prices it has become necessary for us to implement a fuel surcharge effective April 25, 2005. This surcharge will be applied to the freight charges on each invoice and be based on the mode of transportation; 5% on truck delivery charges and 10% on air delivery charges.

During the past six months, gasoline prices for regular grade fuel have risen 16.5%, from \$1.902 per gallon to the now current national average of \$2.217. Similarly diesel fuel prices have risen 7.9% in the past six months from \$2.134 per gallon to \$2.303. In the past year the national percent increases have been 36.1% and 27.6% respectively. This information is detailed on the Department of Energy's website at (<http://tonto.eia.doe.gov/oog/info/gdu/gasdiesel.asp>). The surcharge being applied is based on these rates and will be reviewed quarterly allowing for adjustments depending on the current situation. Applying this fee as a surcharge allows for monitoring of the situation and elimination of the fee should fuel prices return to previous levels.

We appreciate your understanding in this matter that affects us all in many ways. Should you have any questions please contact our Customer Service Department at 1-800-522-7287.

Sincerely,

Real H. Renaud,
Executive Vice President and General Manager,
Global Research Model Products and Services